

# QUALITY POLICY

Sea Swift is committed to ensuring continual improvement in the provision of services to customers and communities in our regions. We continue to embed quality principles in our day-to-day activities to support achieving mutually beneficial outcomes.

## Consistent with our Vision and Values, at Sea Swift, we are committed to:

- Meeting applicable legal requirements and other Company commitments
- Managing quality risks as we do any other critical business activity
- Promoting a culture in which all employees share this commitment.

## We achieve this though:

- A systematic approach to quality management to achieve continuous performance improvement
- Identifying and evaluating quality risks
- Implementing controls to manage quality risks
- Setting and reviewing performance improvement objectives and targets
- Engaging effectively with our customers and communities on quality concerns
- Continually improving skills and knowledge to support high-quality outcomes
- Monitoring and evaluating our performance to guide continuous improvement.

Chris Pearce



Managing Director

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