



SwiftNEWS

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Welcome to the 1st edition of our Newsletter.
2007 will mark 20 years since Sea Swift commenced shipping services between Cairns and the Torres Straits.



We wish to thank all our customers, both past and present for the continued support we have received over this period.

Our future goals are focused toward continuous improvements of services to you, our valued customers.



20 YEARS

1987



Sid Faithfull
Managing Director



22
Employees

CARGO VESSELS

1. "Karunda"

FISHERIES SUPPORT VESSELS

1. "Emu Bay"
2. "Willara/1203" (tug barge)



2007



Sid Faithfull
CEO

Business Development *OH & S/Fleet* *Human Resources*
Operations *Commercial Engineering* *Systems Compliance*



200 +
Employees

CARGO VESSELS

- | | |
|--------------------|--------------------|
| 1. "Trinity Bay" | 6. "Malu Raider" |
| 2. "Newcastle Bay" | 7. "Cossack/Comal" |
| 3. "Malu Titan" | 8. "Wadjemup" |
| 4. "Malu Chief" | 9. "Wanda 11" |
| 5. "Malu Warrior" | 10. "Temple Bay" |
| 6. "Malu Trojan" | |

FISHERIES SUPPORT VESSELS

1. "Emu Bay"
2. "Kestrel Bay"

PROJECT VESSELS

1. "Arjuna/Colussus" (tug barge)



WHAT WE ARE DOING...

CUSTOMER SERVICE

Improving our services to you through improved systems and processes.

CUSTOMER ENQUIRIES

When you call... and speak to our friendly customer service staff your enquiry is logged into our system. If your enquiry requires further attention you will be quoted a

Customer Enquiry Number. Be sure to quote this number whenever you contact us with reference to your initial enquiry. This will help us to promptly and properly assist you.



Jodi Righton



Tess Thompson



MOVING FORWARD IN QUALITY MANAGEMENT

We are currently reviewing and establishing performance measures through all aspects of the company's operations and processes. This is a board driven initiative for the implementation and continued development of the Sea Swift Quality Management System.

Development of the Quality Management System (QMS) is an ongoing process and Sea Swift is currently progressing toward the latest ISO standard 9001:2000 and HACCP to demonstrate compliance with food safety including the transport of perishable goods.

The Quality Management System standard ISO:9001:2000 employs eight principles.

- Customer Focus
- Leadership
- Involving people
- Process approach
- Systems approach
- Continual improvement
- Factual decision making
- Mutually beneficial customer supplier relationships.

OCCUPATIONAL HEALTH & SAFETY

WITH DANGEROUS GOODS, THERE ARE NO SECOND CHANCES

Sea Swift has identified a need for dangerous goods training in the Torres Strait and Northern Peninsular areas for our employees and for community employees working for local councils.

When dealing with dangerous goods, navigating the applicable legislation, safety guidelines, standards and codes of practice can be a daunting task. Sea Swift intends, in consultation with NPA and Island Councils to engage a qualified trainer with in-

depth knowledge of safe handling techniques and storage of dangerous goods. We will deliver this training early 2007

The objective is to obtain government recognised accreditation for all candidates who successfully complete the training package. The knowledge gained from these courses will increase the skills of community workers and help to improve the safety of all residents.



Help us get better at what we do...

Customer Survey Forms are being distributed with our November statements and are also available at our front desk & freight shed in Cairns, at all our depots and on board our vessels.

**YOUR COMMENTS ARE IMPORTANT
IF WE ARE TO GET IT RIGHT!**



Next Issue we will include following topics:
CRM (Customer Relations Management) and HACCP (Hazard Analysis Critical Control Point)

SHIPPING—PROJECT SERVICES

“Arjuna/ Colossus” Tug Barge Operation.

This combination vessel was introduced into service in April 2005.

The "Colossus", unlike the traditional multi purpose dumb barges deployed in Northern Australia, has been designed purposely for special cargoes or project work in the Outer Torres Straits Islands (OTSI). It also has the capability to deliver unconventional cargo to remote tidal beaches with minimal and, in some instances, no port infrastructure.

Specific Environmental Design Enhancements.

The "Colossus" has been constructed with hopper sidewalls on the vessel's deck so as to retain all loaded bulk materials on board thus preventing the pollution of the sea and, in particular, the Great Barrier Reef which

the vessel transits en route to OTSI.

The vessel's bow door seals against the vessel's super structure for the purpose of preventing the ingress of sea water from contaminating cargo.

Workplace Health and Safety.

The “Colossus” hopper sidewalls prevent machinery or vehicles working bulk materials on the deck from being driven over the vessel's sides.

The bow door has a greater width to allow for specific cargo handling, providing enhanced access for machinery on and off the vessel's deck during continuous bulk material loading operations.



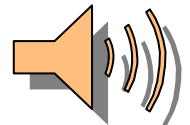
“Arjuna/Colossus Tug/Barge at Warraber Is
Photo: compliments of RCSU—Main Roads Dept.

Specifications

Length Overall: 52.67 m
 Beam: 15.24 m
 Moulded Depth: 3.66 m
 Draft: Loaded 2.6 m
 Deadweight: 1500 tonnes
 When Built: 1997
 Gross Registered Tonnage: 729 tonnes

Deck Dimensions: 41.0 m x 12.5 m
 Clear Deck Space: 512.50 sq. m
 Barge Door Entry: 6.2 m
 Side Board Height: 1.8 m
 Class: ABS

EMPLOYEE TRAINING



The ever increasing training and skills development the company provides for it's employees, places Sea Swift in a leading position to attract and retain professional, and knowledgeable people.

Do you want to be a marine engineer, a ships master or a ships mate?
 Sea Swift are looking for enthusiastic and responsible applicants . If you are finishing school and interested in a marine career, make the move and talk to us!

For all inquiries please contact Erica or Christine at Sea Swift in Cairns on 07 4035 1234 or email to hr@seaswift.com.au. We welcome your calls.

TORRES STRAIT COMMUNITIES — *Rugby League*

The Torres Strait Cup is the Premier Rugby League event in the region. It was held at the Ken Brown Field on Thursday Island over 3 days from 24th to 26th November.

Sea Swift are proud supporters of this great game and congratulate the winners, Kulpiyan team.

Contacts

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